

Section A Foundation and Basic Commitments

ACAB-R Employee Discrimination and Harassment Complaint Procedure

This procedure has been adopted by the Board in order to provide a method of prompt and equitable resolution of employee complaints of discrimination and harassment as described in policies AC - Nondiscrimination/Equal Opportunity and ACAB – Harassment and Sexual Harassment of School Employees.

Definitions

For purposes of this procedure:

- A. "Complaint" is defined as an allegation that an employee has been discriminated against or harassed on the basis of race, color, sex, sexual orientation, age, religion, ancestry, national origin or disability; and
- B. "Discrimination or harassment" means discrimination or harassment on the basis of race, color, sex, age, sexual orientation, religion, ancestry, national origin or disability.

How to Make a Complaint

- A. Any employee who believes he/she has been harassed or discriminated against is encouraged to try to resolve the problem by informing the individual(s) that the behavior is unwelcome or offensive and by requesting that the behavior stop. This shall not prevent the employee, however, from making an immediate formal complaint.
- B. Any employee who believes he/she has been discriminated against or harassed should report their concern promptly to the Director. If the employee is uncomfortable reporting concerns to Director, he/she may report the concern to the Assistant Director/Student Service Coordinator or Business Manager.

Employees who are unsure as to whether unlawful discrimination or harassment has occurred are encouraged to discuss their concerns with the Director. Employees will not be retaliated against for reporting suspected discrimination or harassment.

- C. Any employee who believes he/she has been discriminated against or harassed is encouraged to utilize the school unit's complaint procedure. However, employees are hereby notified that they also have the right to report incidents of discrimination or harassment to the Maine Human Rights Commission, 51 State House Station, Augusta, ME 04333 (telephone: 207-624-6290) and/or to the federal Office for Civil Rights, Regional Director, U.S. Department of Education, S.W. McCormack POCH Room 222, Boston, MA 02109-4557 (telephone: 617-223-9622).

Complaint Handling and Investigation

- A. In the event that an employee makes a complaint to the Assistant Director/ Student Service Coordinator or Business Manager the complaint will be promptly reported to

the Director.

- B. The Director will promptly inform the person who is the subject of the complaint that a complaint has been received.
- C. The Director may pursue an informal resolution of the complaint with the agreement of the parties involved. The informal resolution is subject to the approval of the Director, who shall consider whether the informal resolution is in the best interest of the school in light of applicable policies and law.
- D. The complaint will be investigated by the Director unless the Director chooses to designate another person to investigate it on his/her behalf. Any complaint about an employee who holds a supervisory position shall be investigated by a person who is not subject to that supervisor's authority. Any complaint about the Director should be submitted to the Chair of the Board, who should consult with legal counsel concerning the handling and investigation of the complaint.
 - 1. The person who is the subject of the complaint will be provided with an opportunity to be heard as part of the investigation.
 - 2. If the complaint is against an employee of the school unit, any rights conferred under an applicable collective bargaining agreement shall be applied.
 - 3. Privacy rights of all parties to the complaint shall be maintained in accordance with applicable state and federal laws.
 - 4. The Director shall keep a written record of the investigation process.
 - 5. The Director may take interim remedial measures (consistent with any applicable collective bargaining agreement provisions) to reduce the risk of further harassment while the investigation is pending.
 - 6. The investigation shall be completed within 21 business days of receiving the complaint, if practicable.
- E. If the Director determines that discrimination or harassment occurred, he/she shall:
 - 1. Determine what remedial action is required, if any;
 - 2. Determine what disciplinary action should be taken against the person(s) who engaged in harassment, if any; and
 - 3. Inform the employee who made the complaint in writing of the results of the investigation and its resolution (in accordance with applicable state and federal privacy laws).
- F. If the employee who made the complaint is dissatisfied with the resolution, he/she may appeal to the Director within 14 business days after receiving notice of the resolution. The Director shall review the investigation report and may conduct further investigation if deemed appropriate.

- G. If the employee is dissatisfied with the decision of the Director, he/she may appeal to the Board within 14 calendar days after receiving notice of the Director's decision.

The Board will consider the appeal in executive session, at its next regular meeting or a special meeting. The Director shall submit to the Board his/her decision, the complaint, any responses, the investigation report and related documents. The complainant shall be allowed to be heard. The person(s) against whom the complaint was made shall be invited and allowed to be heard. If present, the complainant's representative and the representative of the person(s) against whom the complaint was made will also be given the opportunity to be heard.

After reviewing the submissions and hearing from the parties, the Board shall make a decision as to whether to affirm or modify the Director's conclusions. The Board's decision shall be final.

Legal Reference: Americans with Disabilities Act (28 CFR § 35.07)
Section 504 of the Vocational Rehabilitation Act (34 CFR § 104.7)
Title IX of the Educational Amendments of 1972 (34 CFR § 106.8(b))
Age Discrimination in Employment Act (34 CFR § 110.25)
Maine Human Rights Act (5 MRSA § 4571 et seq., 4681 et seq.)

Cross Reference: AC – Nondiscrimination/Equal Opportunity and Affirmative Action
ACAB – Harassment and Sexual Harassment of School Employees

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